The Oncology and Haematology Departments

The following information is for all patients and their relatives attending the Oncology (cancer) and Haematology (blood disorder) units. We believe in a team approach remembering that you are the central person in the team and hope that this lessens the trauma of your illness.

The following members of the Oncology and Haematology team are available to assist you and your carers throughout the various aspects of your treatment:

**Consultants (Oncology/Radiotherapy)**

Please contact the relevant secretary during office hours 9 am – 5 pm, Monday – Friday.

Drs Scrase and Morgan: 01473 704319
Dr Podd: 01473 704906
Dr Sherwin: 01473 704915
Dr Ventikaraman: 01473 704177
Dr Yip: 01473 702994

**Consultants (Haematology)**

Drs Ademokun, Chalmers and Whalley: telephone their secretary on 01473 703718 during office hours 9 am – 5 pm, Monday – Friday.

**John Le Vay Cancer Support and Information Centre**

Situated in the Woolverstone Wing, the Centre is open Monday – Friday, 9am – 4pm. Telephone 01473 715748. You will always be listened to and given information and support when it is the right time for you. We offer a relaxed, friendly, non-clinical environment. We have a number of services that we provide from the centre, which include:

- a wide range of information on all aspects of living with and beyond cancer;
- referrals to a number of hospital and external services;
• weekly Macmillan Benefits clinics that offer help and advice around financial issues;
• complementary therapy and counselling services;
• ‘Moving on with the HOPE course’ – self-management courses, one for patients and one for carers;
• workshops such as art group and book club;
• exercise referrals for local gyms, swimming groups or specific classes;
• support groups;
• hats and wigs;
• health and wellbeing days; and
• family support, including support for children whose parents are affected by cancer.

Macmillan Specialist Nurses (Palliative Care)
These nurses assist and advise on all aspects of cancer care, particularly in relation to pain and symptom management, from diagnosis onwards. Telephone 01473 704932 (answering machine).

Macmillan Family Support Worker
Available for additional support for patients and their families, including children. Telephone 01473 704124 (answering machine).

Haematology Nurse Specialists
These nurses assist and advise on all aspects of haematology care from diagnosis, specifically regarding treatments. Responsible for education and development of staff in this area. Telephone 01473 704946 (answering machine).

Senior Registered Nurses (Day Unit)
The senior registered nurses will give advice and information about your treatment and any problems relating to it. Available in the Day Care Unit Monday–Friday, 9 am–5 pm, telephone 01473 707306.
Oncology Nurse Specialists
These nurses assist and advise on all aspects of oncology care from diagnosis onward.
Telephone 01473 704929, 702488, 702798 or 704037.

Counsellor and Complementary Therapist
This service offers counselling, aromatherapy, relaxation therapy and therapeutic touch.
Telephone 01473 704903 (answering machine).

Somersham Ward (the Oncology and Haematology ward)
Ward staff can provide advice and support on a 24-hour, seven-days-a-week basis.
Telephone 01473 704900 or 704901.

Outpatient Clinic Reception
Appointments for this department’s outpatient and day care clinics.
Telephone 01473 704925 Monday–Friday, 9 am–5 pm.

Outpatient Clinic Nurses
The ‘named nurse’ for your consultant’s clinic can be contacted for advice and information.
Telephone 01473 704931 Monday–Friday, 9 am–5 pm and leave a message and she will ring you back.

Macmillan Benefits Team
Telephone 0345 600 6257

Chaplains
The chaplains are always available to comfort and support patients of any or no religious persuasion.

From outside the hospital, Monday–Friday, 9 am–5 pm, telephone 01473 712233 and ask the switchboard operator to bleep the chaplain. Outside these hours dial the same number and ask the switchboard operator to contact the chaplain for you.

If you are in the hospital, please ask a member of ward staff to do this for you.
Community Clinical Nurse Specialists
These specialist nurses see people at home, from point of diagnosis and at any stage of the disease. They offer support to patient and family, symptom control and practical advice. Contact can be made via your GP or by telephoning the service directly on 01473 707044.

Radiotherapy Treatment Macmillan Radiographers
The radiographers have a hospital-wide brief to assist and advise on all aspects of oncology care from diagnosis, specifically regarding radiotherapy treatment. They are available Monday–Friday, 9 am–4 pm. Telephone 01473 704361 (answering machine) or 01473 712233 and ask for bleep 608 or 379. Information can be found by visiting our Radiotherapy website at www.ipswichhospital.nhs.uk/radiotherapy

Radiographers/Radiotherapy Reception
Advice and information can be provided regarding your radiotherapy treatment and/or any problems relating to your treatment that you may be experiencing. Monday–Friday, 9 am–4.45 pm, telephone 01473 704289.

Social Worker
For advice on discharge arrangements for inpatients. This service is available on request or may be suggested by a nurse or doctor. Telephone 01473 703540 Monday–Friday, 9 am–5 pm.

Dietitian
A dietitian is available to give nutritional advice if you are losing weight or have any other dietary problems. Ask a member of the medical team to refer you.

Physiotherapist
A physiotherapist is available in the Oncology Department. Any of the staff can make a referral on your behalf.
**Occupational Therapist (OT)**
An occupational therapist is available on Somersham Ward on Tuesdays and Thursdays, or by telephoning **01473 703325**. Any ward staff can make a referral on your behalf.

**CLIC Sargent Social Worker**
A service specialising in the needs of young patients aged from birth to 24 years. May be contacted via the hospital social services department. Telephone **01473 703540**
Monday–Friday, 9 am–5 pm.

**St Elizabeth Hospice**
Provides both inpatient beds and day care. For further information please ask your nurse or doctor or telephone **01473 727776**.

This only gives an outline of the services available. Please ask the nurse or doctor who is looking after you if you feel you would benefit from the involvement of other team members in your care. Alternatively, please do not hesitate to contact any of the above services directly.