How long will I have to wait?
You will usually be seen soon after you have registered at our reception desk. We aim to photograph you within 15 minutes. Sometimes you may have to wait if the photographer is busy photographing another patient. Patients are seen in the order they arrive, so if other people are already waiting, ask at reception how long the wait may be.

Our aim is to make your photographic session as comfortable as possible. We can assure you of our technical ability, discretion and confidentiality. If you still have some unanswered questions, please ask the photographer. We are always happy to help.
The Clinical Photography Department – not to be confused with the Diagnostic Imaging (X-ray) Department – provides a service to healthcare professionals who require visual media of all kinds for use in patient care. We realise that you may not have had medical photographs taken before and so we hope that this leaflet will answer some of your questions.

**Why am I being photographed?**
Your doctor has asked us to take some photographs to help monitor and record your treatment and progress. These photographs are highly confidential and are viewable only by qualified medical personnel. You will be asked for your consent before any photographs are taken.

Your doctor should already have explained to you why the photographs are needed and whether or not they may be used, with your specific consent, for other purposes, as explained in the following paragraphs.

This hospital is actively engaged in postgraduate training in both medical and dental services within the East Anglia region and your photographs could possibly be used to teach medical students, doctors and dentists about your condition. The doctor may also use the photographs to discuss the management of your condition with other healthcare professionals.

Sometimes it may be helpful to use your photographs in medical journals or textbooks to illustrate a particular medical feature.

In such cases the doctor will write to you, explaining why and where they wish to publish the photograph(s) and ask for your written consent. No photographs will be published without this consent.

**How will I be photographed?**
Clinical photography will usually take place in the privacy of our own custom-built studio, although in certain circumstances photographs may also be taken on the ward, in clinic or even in the operating theatre. The clinical photographer will explain to you what is required.

We take the photographs in a consistent and scientifically precise way by using a system of standard views and magnifications.

To obtain clear and uncluttered photographs we may ask you to remove items of clothing and jewellery.

**Who will photograph me?**
You will be photographed by a qualified member of the department who has been specially trained in clinical photography.

We cannot always ensure a photographer of the same sex, so if you have any concerns, please mention them at reception or discuss them with the photographer.

You may have a chaperone with you if you wish. This could be a relative/partner, member of our staff of the same sex, or a nurse. Children under 16 should always be accompanied by an adult in the studio for safety reasons.